

SMARTSURE DOMESTIC EMERGENCY ASSIST PROGRAMME



Call 0861 111 477 | 083 789 9930



Or alternatively access the 24/7 Call Centre via the live WhatsApp number 010 211 5928

*WhatsApp Chat Only, NO WhatsApp Calls

ROADSIDE ASSISTANCE



With Smartsure Roadside Assistance, you will be supported in the event of the following emergencies:

1. Flat Battery
2. Keys locked in vehicle
3. Flat Tyre
4. Run out of fuel
5. Mechanical & Electrical Breakdown
6. Accident Tow
7. Storage

HOME ASSISTANCE



With Smartsure Home Assistance, you will have access to the following services:

1. Plumbers
2. Glaziers
3. Electricians
4. Locksmiths
5. Tree Felling
6. Beekeepers
7. Pest Controllers

HOME & CONVENIENCE DRIVE



We will provide you with 6 free trips per year in the event that you require a Home or Convenience Drive.

ADVANCED HOME MAINTENANCE SERVICES



This is a maintenance product covering electrical, motor, appliance, plumbing, locksmith and electronic service needs.

PANIC SOS SYSTEM



In a panic situation, you never want to be alone! Panic SOS provides members with 24-hour access to their own experienced crisis manager – who will help them through their emergency.

Save the USSD: *120*880*4859# on your speed dial to use in the event of an emergency

CRIME & SECURITY ASSIST



A 24/7/365 crisis management service to assist the member in the event of a home invasion. Including a security guard, 48-hour car rental, locksmith and a cell phone loaded with airtime (which will be provided depending on the circumstances).

MEDICAL ASSIST ACCESS



You will have the following benefits on an access only basis:

1. 24/7 Telephonic Advice and Information
2. Referrals to Medical Practitioners and facilities
3. Liaison with next of kin

This service also includes referrals to Crisis lines in case of:

- Poison Hotline – In House
- Suicide Hotline – Life Line
- Rape and HIV Counselling
- Family and Domestic Abuse
- Child Abuse
- Bereavement
- Counselling

For the member's medical aid or own account:

- Emergency medical response to the scene of an incident
- Emergency medical transport to the nearest appropriate medical facility

SMARTSURE PROGRESSIVE WEB APP



The exciting and innovative Smartsure PWA where you will get access to all of these benefits, will enhance your experience with Smartsure on your computer or any mobile device. There are many exciting functions packaged into a very smart, future proof web application to ensure client service excellence.



Scan QR Code to download on iOS & Android.

T's and C's Apply - Please refer to the website www.smartsure2020.co.za