

HAIL CLAIM

Broker/Agent _____ Policy no. _____ VAT reg. no. _____

Insured	Name and surname/company name _____		
	Daytime contact no. _____		
	Contact cellular phone no. _____		
	Contact email address _____		
Date of loss	When did the loss/damage occur? _____		
Incident location	Address where loss/damage occurred _____		
Items claimed for		Building	Vehicle
In case of Vehicle	Vehicle make and registration no. _____		
	Model and year _____		
Damage	Full description of loss/damage to items _____		

Other insurance	Is there any other insurance covering the loss? _____	Yes	No
	If Yes, please give the name of the insurer _____		
Premium payment	Confirmation of premium payment attached? _____	Yes	No
Excess	Excess value _____ R _____		
Assessor/ Loss Adjuster	Was a specialist appointed? _____	Yes	No
	If Yes, provide details (company name and contact no.) _____		

Estimated damage	Estimated value of loss/damage to items _____ R _____		

Declaration

By signing this claim form, I have acquired the insured's consent to Hollard to obtain or share information and or any documentation concerning this claim from any person or institution including, but not limited to, any medical institution, financial institution, long term insurer, and or any other institution in order to investigate and assess the claim.

I have informed the claimant that any false or misleading statements containing inaccurate or incorrect information which would result in a claim being submitted in a fraudulent manner, gives Hollard Insurance the right to institute charges against the person making such fraudulent declaration and could result in the policy being cancelled and premiums forfeited.

Broker/Agent's signature _____ Capacity _____

Full name and surname _____ Date _____

Protection of Private Information

We care about your privacy. In order to provide you with our service, we and our service providers have to process the personal information you provide us with by completing this form. We will treat this information with caution, and we have put reasonable security measures in place to protect it.

INFORMATION SHARING CONSENT OF INSURED

You agree to share your information

Your personal information is valued by us and we respect your constitutional right to privacy. We are committed to processing your personal information in accordance to relevant legislation. We are bound by the terms and provisions of the Protection of Personal Information Act No 4 of 2013 ("POPI") regarding the acquisition, usage, retention, transmission and deletion of your personal information.

Please be advised that your personal information herein provided by you or collected is for the primary purpose of assessing and processing your claim in respect of the loss/damage, to the insured property, which you have suffered. The information submitted on this document is subject to verification and shall be authenticated using lawful procedures. Your information shall be used in complete lawful form and manner to execute all tasks required for efficient assessment and processing of your claim. Your information shall be kept confidential; however, we shall disclose it to certain third parties in accordance with the purpose of collection. The third parties may include our service providers, agents, claim handlers, investigators, credit bureaus, Insurance Crime Burea and other insurers.

The lawful sharing of your personal information with other Insurance companies is for the following reasons:

- to ensure that not more than one claim has been made for the same damage/loss to property arising from the same set of facts
- to verify that claims information match what was provided when insurance cover was taken out
- if necessitated to act as a basis for investigating claims when our recorded information is incorrect or when we suspect fraudulent activity.

Smartsure undertakes to attend to all that is necessary to detect and prevent fraud thus protecting our clients. Smartsure, therefore shall utilise and disclose your personal information where essential to substantiate your claim. All third parties are fully aware and understand the purpose for which the information is being transmitted to them. No third party including Smartsure shall use your personal information for any other purpose unless expressly consented to by you. We have implemented security measures to safeguard your personal information against damage loss and unauthorised access. Any party to whom your personal information is being disclosed to is also bound by confidentiality and the provisions of POPI, whereby security measures are enforced to safeguard your personal information.

In terms of POPI we are required to collect and process information which is authentic and accurate. You may amend, update, change or correct your personal information processed by us. You may request to view your personal information held by us and we shall make same available to you. We also store your information for the period prescribed by the Applicable Laws.

Declaration

You hereby give consent to Smartsure to process, use, share and retain your personal information for its designated purpose. You fully understand the purpose for which your personal information has been collected and you duly consent thereto. You further consent to the lawful sharing and disclosure of your information and understand the necessity of same. You indemnify Smartsure from any claims resulting from disclosures made with your consent.

You are fully aware and understand your rights duties and obligations to furnish Smartsure with true and accurate information and your duty to advise Smartsure of any changes to your personal information timeously. The said consent is given to Smartsure with the necessary legal capacity, voluntarily and free of intimidation and duress of any form.

I/ we hereby declare the foregoing particulars to be true in every respect.

Full name of insured/claimant Date

Signature of insured/claimant Date