

MOTOR THEFT CLAIM

INSURED and BROKER DETAILS

Policy number _____ Name of Insurer _____

Insured Name _____ ID no./Co. reg. no. _____

Occupation _____ Daytime tel. no. W _____ H _____

Email address _____ Cell _____ Fax _____

Physical address _____ Code _____

Contact person _____

FINANCE COMPANY

Account number _____ Name of account holder _____

Name of institution _____ Branch _____

Type of agreement _____ Amount R _____

Is the registration certificate attached YES NO

If financed, have you requested the registration certificate from the finance house YES NO

REGISTERED OWNER OF VEHICLE

Name _____ ID no./Co. reg. no. _____

VEHICLE

Manufacturer _____ Model _____ Year _____

Kilometres completed _____ Registration number _____

Engine number _____ Vin/Chassis number _____

Date of purchase (DD/MM/YYYY) _____ Price paid R _____

Date of last service (DD/MM/YYYY) _____ Component numbers _____

In whose name the vehicle is registered _____

Identifying features

For example window markings or markings on body work _____

Details of scratches, personal hidden identification marks, other features which would assist identification _____

Extras (Please supply proof of purchase) _____

Colour: Exterior _____ Interior _____

SECURITY DETAILS

Type of security _____ Factory-fitted _____ Gearlock _____ Tracking _____

If tracking is installed

Make _____ Model _____ Year installed _____

When was theft reported to tracking company (DD/MM/YYYY) _____ Time reported (hh:mm) _____

Person spoken to _____ Reference no. _____

Fitted by and date _____ * Attach proof of device

THEFT DETAILS

Date of theft (DD/MM/YYYY) _____ Time of theft (hh:mm) _____

Physical address where theft took place _____

What was stolen _____

Police station _____ Case no. _____ Name of officer _____

Date reported to Police (DD/MM/YYYY) _____ Reported by _____

Driver's name/Person responsible for vehicle _____

Date of birth _____

Contact number _____ H _____ Cell _____ W _____

Was the vehicle locked YES NO If not, give reasons _____

Who is in possession of the vehicle keys _____

CIRCUMSTANCES OF LOSS

(Please supply a detailed description of how the loss occurred)



**INFORMATION SHARING
CONSENT OF INSURED**

You agree to share your information

Your personal information is valued by us and we respect your constitutional right to privacy. We are committed to processing your personal information in accordance to relevant legislation. We are bound by the terms and provisions of the Protection of Personal Information Act No 4 of 2013 (“POPI”) regarding the acquisition, usage, retention, transmission and deletion of your personal information.

Please be advised that your personal information herein provided by you or collected is for the primary purpose of assessing and processing your claim in respect of the loss/damage, to the insured property, which you have suffered. The information submitted on this document is subject to verification and shall be authenticated using lawful procedures. Your information shall be used in complete lawful form and manner to execute all tasks required for efficient assessment and processing of your claim. Your information shall be kept confidential; however, we shall disclose it to certain third parties in accordance with the purpose of collection. The third parties may include our service providers, agents, claim handlers, investigators, credit bureaus, Insurance Crime Burea and other insurers.

The lawful sharing of your personal information with other Insurance companies is for the following reasons:

- to ensure that not more than one claim has been made for the same damage/loss to property arising from the same set of facts
- to verify that claims information match what was provided when insurance cover was taken out
- if necessitated to act as a basis for investigating claims when our recorded information is incorrect or when we suspect fraudulent activity.

Smartsure undertakes to attend to all that is necessary to detect and prevent fraud thus protecting our clients. Smartsure, therefore shall utilise and disclose your personal information where essential to substantiate your claim. All third parties are fully aware and understand the purpose for which the information is being transmitted to them. No third party including Smartsure shall use your personal information for any other purpose unless expressly consented to by you. We have implemented security measures to safeguard your personal information against damage loss and unauthorised access. Any party to whom your personal information is being disclosed to is also bound by confidentiality and the provisions of POPI, whereby security measures are enforced to safeguard your personal information.

In terms of POPI we are required to collect and process information which is authentic and accurate. You may amend, update, change or correct your personal information processed by us. You may request to view your personal information held by us and we shall make same available to you. We also store your information for the period prescribed by the Applicable Laws.

Declaration

You hereby give consent to Smartsure to process, use, share and retain your personal information for its designated purpose. You fully understand the purpose for which your personal information has been collected and you duly consent thereto. You further consent to the lawful sharing and disclosure of your information and understand the necessity of same. You indemnify Smartsure from any claims resulting from disclosures made with your consent.

You are fully aware and understand your rights duties and obligations to furnish Smartsure with true and accurate information and your duty to advise Smartsure of any changes to your personal information timeously. The said consent is given to Smartsure with the necessary legal capacity, voluntarily and free of intimidation and duress of any form.

I/ we hereby declare the foregoing particulars to be true in every respect.

Full name of insured/claimant Date

Signature of insured/claimant Date

Full name of driver (where applicable) Date

Signature of driver (where applicable) Date