

MOTOR THEFT CLAIM

Broker/Agent			
Insurer		Policy number	
INSURED DETAILS			
Name			
ID no./Co. reg. no.			
Occupation			
Insured	Tel No.	W	H
	Email address		
Cell		Fax	
Physical Address			Code
FINANCE COMPANY			
Account Number		Name of account holder	
Institution		Branch	
Type of agreement		Amount	R
Is the registration certificate attached?		YES	NO
If financed, have you requested the registration certificate from the finance house?		YES	NO
REGISTERED OWNER OF VEHICLE			
Name		ID no./Co. reg. no.	
VEHICLE			
Make		Model	Year
Kilometres completed		Registration no.	
Engine Number		Vin/Chassis number	
Date of purchase (DD/MM/YYYY)		Price paid	R
Date of last service (DD/MM/YYYY)		Component numbers	
In whose name the vehicle is registered?			
IDENTIFYING FEATURES			
Eg: window markings or markings on body work			
Details of scratches, personal hidden identification marks, other features which would assist identification			
Extras (Please supply proof of purchase)			
Colour:	Exterior		Interior

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SECURITY DETAILS

Type of security	FACTORY FITTED	GEARLOCK	TRACKING
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IF TRACKING IS INSTALLED:

Make	Model	Year installed
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When was theft reported to tracking company (DD/MM/YY)	Time reported (hh:mm)
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Person spoken to	Reference no.
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Fitted by	Date
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(*attach proof of device)

THEFT DETAILS

Date of Theft (DD/MM/YYYY)	Time of Theft (hh:mm)
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Physical address where theft occurred

Police station	Case no.
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Name of officer	Date reported to Police (DD/MM/YYYY)
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Reported by

Driver's name/ Person responsible for vehicle	Date of birth
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Contact number

Was the vehicle locked?	YES	NO
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If not, give reasons

Who is in possession of the vehicle keys

CIRCUMSTANCES OF LOSS

(PLEASE SUPPLY A DETAILED DESCRIPTION OF HOW THE LOSS OCCURRED)

YOU AGREE TO SHARE YOUR INFORMATION

Your personal information is valued by us and we respect your constitutional right to privacy. We are committed to processing your personal information in accordance to relevant legislation. We are bound by the terms and provisions of the Protection of Personal Information Act No 4 of 2013 ("POPI") regarding the acquisition, usage, retention, transmission and deletion of your personal information.

Please be advised that your personal information herein provided by you or collected is for the primary purpose of assessing and processing your claim in respect of the loss/damage, to the insured property, which you have suffered. The information submitted on this document is subject to verification and shall be authenticated using lawful procedures. Your information shall be used in complete lawful form and manner to execute all tasks required for efficient assessment and processing of your claim. Your information shall be kept confidential; however, we shall disclose it to certain third parties in accordance with the purpose of collection. The third parties may include our service providers, agents, claim handlers, investigators, credit bureaus, Insurance Crime Bureau and other insurers.

The lawful sharing of your personal information with other Insurance companies is for the following reasons:

- to ensure that not more than one claim has been made for the same damage/loss to property arising from the same set of facts

- to verify that claims information match what was provided when insurance cover was taken out
- if necessitated to act as a basis for investigating claims when our recorded information is incorrect or when we suspect fraudulent activity.

Smartsure undertakes to attend to all that is necessary to detect and prevent fraud thus protecting our clients. Smartsure, therefore shall utilise and disclose your personal information where essential to substantiate your claim. All third parties are fully aware and understand the purpose for which the information is being transmitted to them. No third party including Smartsure shall use your personal information for any other purpose unless expressly consented to by you. We have implemented security measures to safeguard your personal information against damage loss and unauthorised access. Any party to whom your personal information is being disclosed to is also bound by confidentiality and the provisions of POPI, whereby security measures are enforced to safeguard your personal information.

In terms of POPI we are required to collect and process information which is authentic and accurate. You may amend, update, change or correct your personal information processed by us. You may request to view your personal information held by us and we shall make same available to you. We also store your information for the period prescribed by the Applicable Laws.

DECLARATION

You hereby give consent to Smartsure to process, use, share and retain your personal information for its designated purpose. You fully understand the purpose for which your personal information has been collected and you duly consent thereto. You further consent to the lawful sharing and disclosure of your information and understand the necessity of same. You indemnify Smartsure from any claims resulting from disclosures made with your consent.

You are fully aware and understand your rights duties and obligations to furnish Smartsure with true and accurate information and your duty to advise Smartsure of any changes to your personal information timeously. The said consent is given to Smartsure with the necessary legal capacity, voluntarily and free of intimidation and duress of any form.

I/ we hereby declare the foregoing particulars to be true in every respect.

Full name of insured/claimant

Date

Signature of insured/claimant

Date